

Voicemail Usage

The voicemail application instructions

1. Application

1. Please go to the download page to download the Application form → [The Application form for Extension Service](#)
2. After completing the form, please have the form signed by your department/division head and stamped with the department/division stamp, then sent it to the 2nd floor in the Computer and Communications Center (Abbrev. CCC).

2. Description: When CCC released the voicemail function, leaving a message steps as below

1. Call 03 - 5715131 and dial Ext. No. :
When the line is busy or no answer, please leave a messages after hearing "Beep" tone.
2. Campus extension-to-extension calls or direct dialing to 5731XXX, 5742XXX and 516XXXX from an outside-line:
If no answer, after hearing "Beep" tone , please dial " " and last 5 number of the Tel No.", and then leave a message. If the line is busy, it is not allowed to leave a message.

3. Setting : function setting will depend on needs

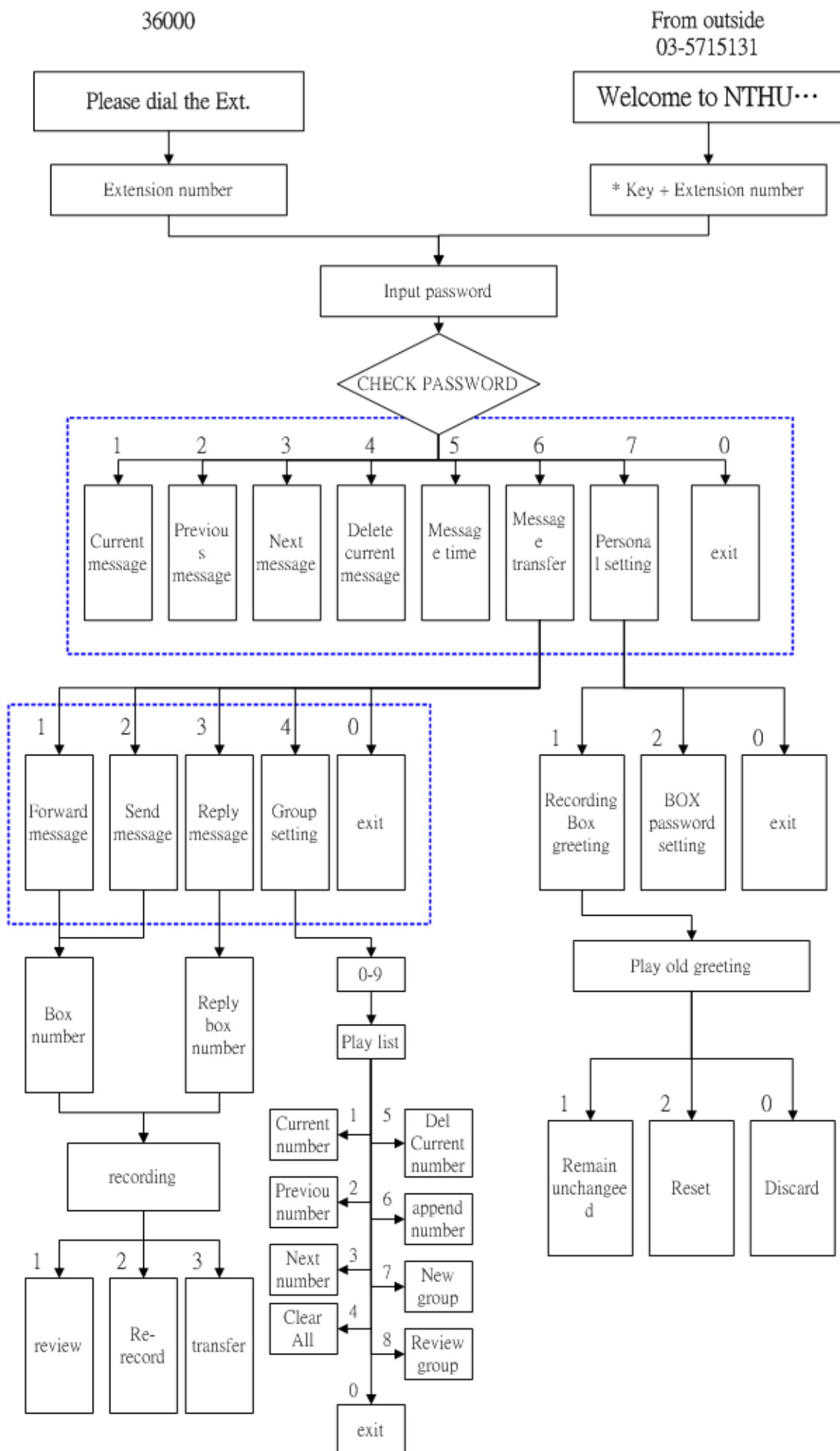
1. Calling 03- 5715131 and then dialing an extension No. can leave a message on the extension without any setting.
2. For campus extension-to-extension calls or direct dialing to 5731XXX, 5742XXX and 516XXXX from an outside-line, the setting of voicemail functions is as follows:
 1. Set: pick up the phone and dial *6 36168.
 2. Cancel: pick up the phone and dial *6.
3. Notice :
 1. Telephone function *6 and *3 cannot be set simultaneously.
 2. function *6 has two functions : *6 36168 (If no answer, after 6 ring tones , the call will be transferred to the voicemail automatically and (*6 and the designated Ext.) after 6 ring tones, the call will be transferred to the designated extension.
 3. function *3 : can answer your phone call automatically
 4. Should the switch system be shut down due to maintenance or power outage, the functions *6 and *3 will become ineffective, Please set them again.

4. How to get a voicemail message?

1. From a phone set outside campus to get voicemail messages:
Call NTHU Tel. No. 03- 5715131 → dial * and extension → dial password (the original password is *).
2. From a campus extension to get voicemail messages:

Dial Ext. 36000 → Dial your Ext. → dial password (the original password is)

5. The flowchart of retrieving voicemail messages is as follows:



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