

Installation and Use Instructions of Ivanti Secure Access Client or Pulse Secure on PC

Read Before Installation

- Please refer to [TWAREN SSL VPN Service Information](#)
- For use by University faculty, staff, and students with a [campus wireless LAN account](#) only.
- Account `username@wlan.nthu.edu.tw`, please enter whole name.
- [Apply for a Campus Wireless LAN Account](#)
- [Campus Wireless LAN Account Status Enquiry](#)

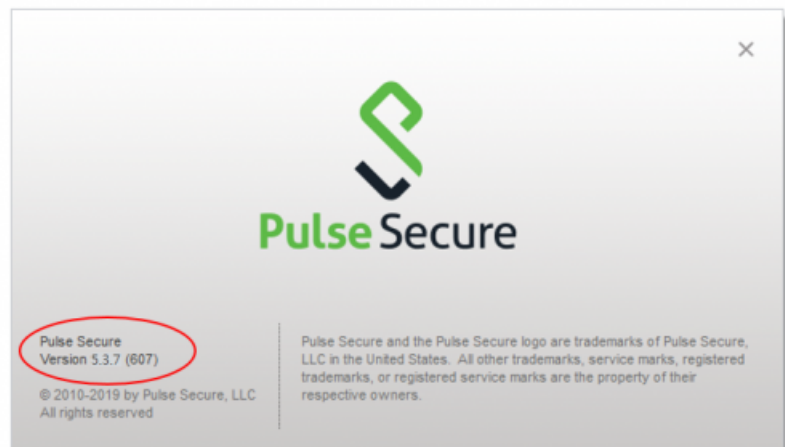
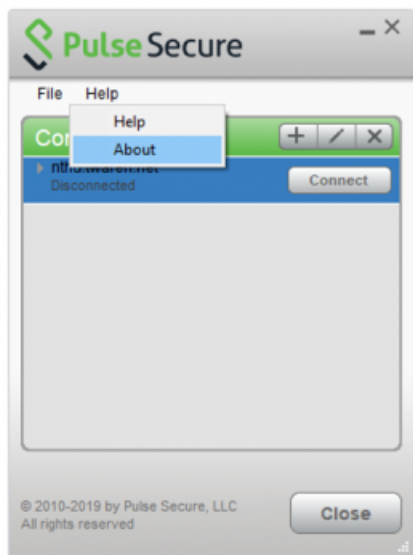
Ivanti Secure Access Client or Pulse Secure Manually Download & Setup

Download either Ivanti Secure Access Client or Pulse Secure

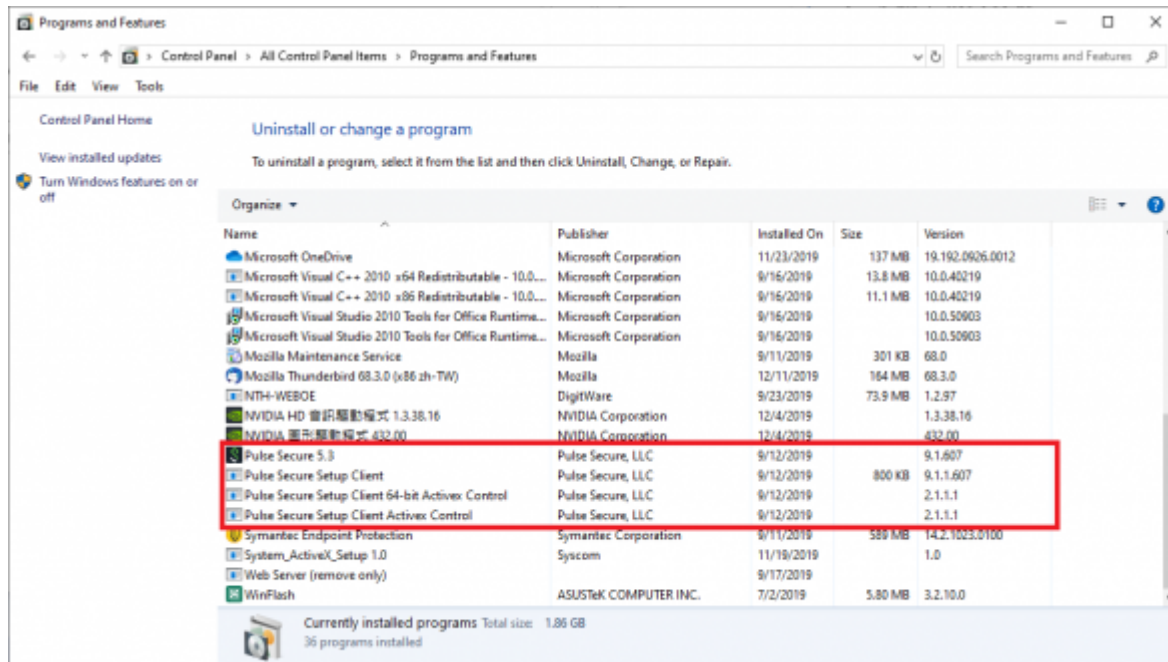
- Please download [either Ivanti Secure Access Client or Pulse Secure setup file for each platform](#) (login password: nchc), and install it manually.

Setup either Ivanti Secure Access Client or Pulse Secure. Take Pulse Secure for example

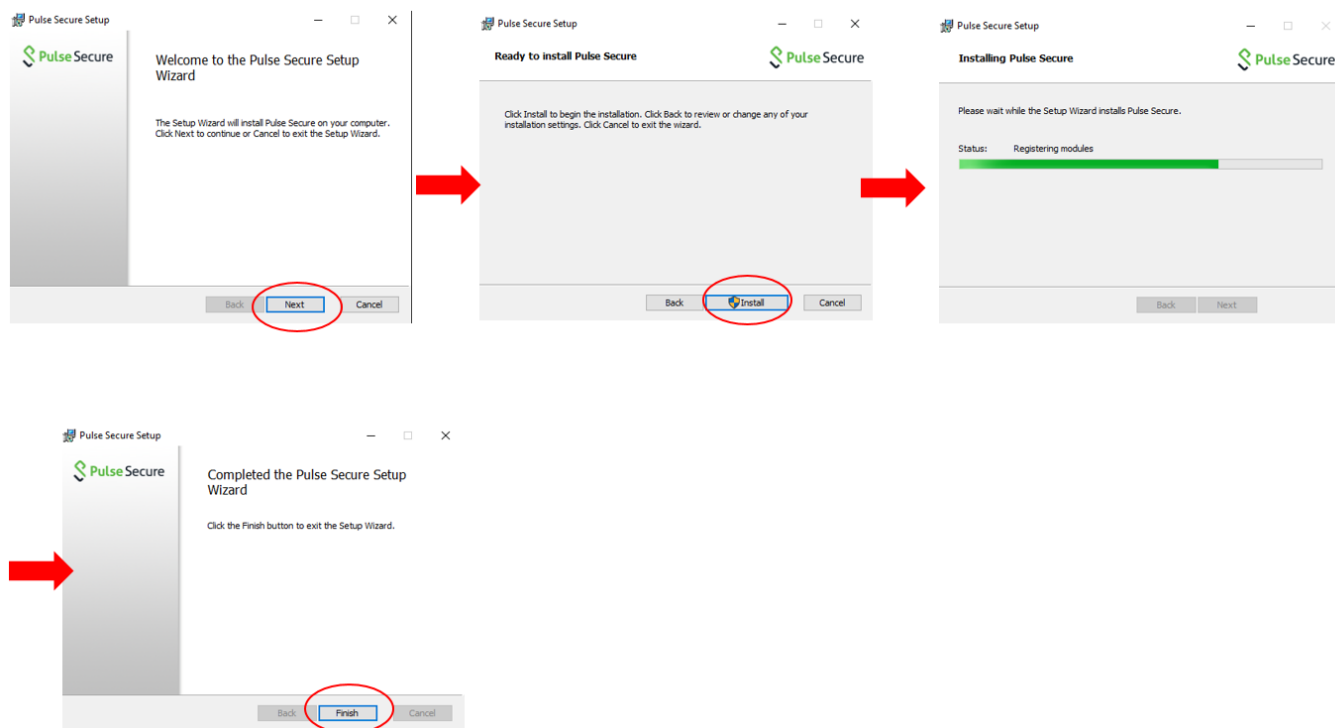
- Step1: Check installation version
 1. If Pulse Secure has not yet installed on your computer, please jump to Step3.
 2. Otherwise, run the Pulse Secure and click `Help`→`About` to view the version. If the version is older than '9.0', continue to Step2.



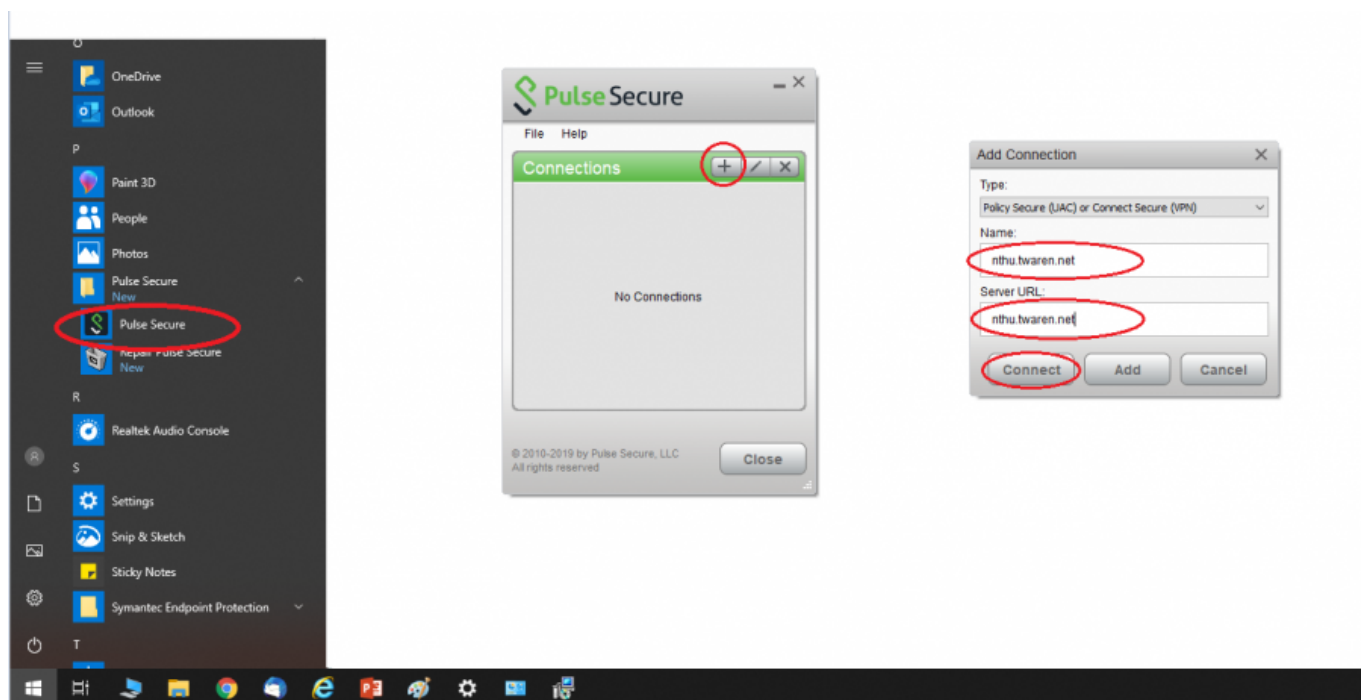
- Step2: Uninstall the previous installed Pulse Secure version and its related program. Take Windows for example:
 1. Open [Control Panel]→[Programs and Features]
 2. Select Pulse Secure related software.
 3. Click [Uninstall].



- Step3: Open the downloaded Pulse Secure setup file and install it by the following steps.



- Step4: Run the Pulse Secure and click [Help]→[About] to confirm that the version. (Same steps shown in Step1(2))
- Step5: Before connecting SSL VPN, the following configurations might be requested.
 1. Click [+] button, enter "nthu.twaren.net" in the fields of [Name] and [Server URL].
 2. Click [connect].



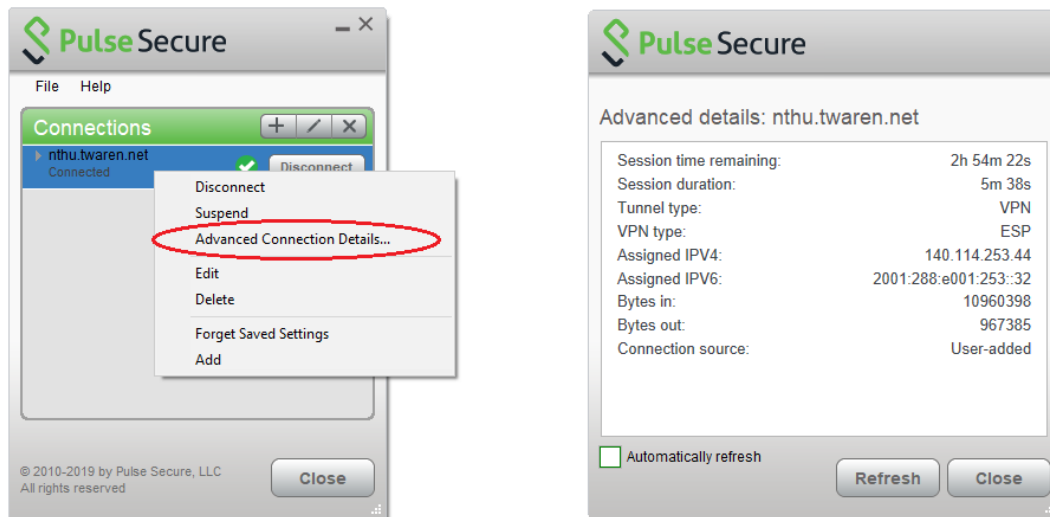
- Step6: For authentication, enter campus wireless LAN account and password.



- Step7: Verify the Pulse Secure is running successfully by checking the status of Pulse Secure process in the right bottom of the screen.



- Step8: View the connection information of SSL VPN.



- Step9: To run Pulse Secure again, follow the authentication steps shown in Step5 ~ Step6

From:

<https://net.nthu.edu.tw/netsys/> - 網路系統組

Permanent link:

https://net.nthu.edu.tw/netsys/en:sslvpn:pulse_secure_pc

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