Installation and Use Instructions of Ivanti Secure Access Client or Pulse Secure on PC

Read Before Installation

- Please refer to TWAREN SSL VPN Service Information
- For use by University faculty, staff, and students with a <u>Campus wireless LAN account</u> Only.
- Account[]**username**@wlan.nthu.edu.tw, please enter whole name.
- Apply for a Campus Wireless LAN Account[]
- Campus Wireless LAN Account Status Enquiry

Ivanti Secure Access Client or Pulse Secure Manually Download & Setup

Download either Ivanti Secure Access Client or Pulse Secure

• Please download either Ivanti Secure Access Client or Pulse Secure setup file for each platform(login password: nchc), and install it mannually.

Setup either Ivanti Secure Access Client or Pulse Secure. Take Pulse Secure for example

- Step1: Check installation version
 - 1. If Pulse Secure has not yet installed on your computer, please jump to Step3.
 - 2. Otherwise, run the Pulse Secure and click [Help]→[About]to view the version. If the version is older than '9.0', continue to Step2.





- Step2: Uninstall the previous installed Pulse Secure version and its related program. Take Windows for example:
 - 1. Open [Control Panel]→[Programs and Features]
 - 2. Select Pulse Secure related software.
 - 3. Click [Uninstall].

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le Edit View Tools							
Control Panel Home	Uninstall or change a program						
View installed updates	To uninstall a program, select it from the list and then	lick Uninstall, Change, or Repair					
Turn Windows features on or							
off	Organize 🔻					BE -	
	Name	Publisher	Installed On	Size	Version		
	Microsoft OneDrive	Microsoft Corporation	11/23/2019	137 MB	19.192.0926.0012		
	Microsoft Visual C++ 2010 x64 Redistributable - 10.0	Microsoft Corporation	9/16/2019	13.8 MB	10.0.40219		
	Microsoft Visual C++ 2010 x86 Redistributable - 10.0	Microsoft Corporation	9/16/2019	11.1 MB	10.0.40219		
	Hicrosoft Visual Studio 2010 Tools for Office Runtime	Microsoft Corporation	9/16/2019		10.0.50903		
	Microsoft Visual Studio 2010 Tools for Office Runtime	Microsoft Corporation	9/16/2019		10.0.50903		
	Mozilla Maintenance Service	Mozilla	9/11/2019	301 KB	68.0		
	Mozilla Thunderbird 68.3.0 (x86 zh-TW)	Mozilla	12/11/2019	164 MB	68.3.0		
	INTH-WEBOE	DigitWare	9/23/2019	73.9 MB	1.2.97		
	NVIDIA HD 會訊驅動程式 1.3.38.16	NVIDIA Corporation	12/4/2019		1.3.38.16		
	NVIDIA 画形原動程式 432.00	NVIDIA Corporation	12/4/2019		432.00		
	Pulse Secure 5.3	Pulse Secure, LLC	9/12/2019		9.1.607	-	
	Pulse Secure Setup Client	Pulse Secure, LLC	9/12/2019	800 KB	9.1.1.607		
	Pulse Secure Setup Client 64-bit Activex Control	Pulse Secure, LLC	9/12/2019		2.1.1.1		
	Pulse Secure Setup Client Actives Control	Pulse Secure, LLC	9/12/2019		2.1.1.1		
	USymantec Endpoint Protection	Symantec Corporation	9/11/2019	589 MB	14.2.1023.0100		
	System_ActiveX_Setup 1.0	Syscom	11/19/2019		1.0		
	Web Server (remove only)		9/17/2019				
	MinFlash	ASUSTEK COMPUTER INC.	7/2/2019	5.80 MB	3.2.10.0		

• Step3: Open the downloaded Pulse Secure setup file and install it by the following steps.

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S Pulse Secure	Welcome to the Pulse Secure Setup Wizard	Ready to install Pulse Secure	Pulse Secure	Installing Pulse Secure	S Pulse Secure
	The Selbay Waard will install Pulse Secare on your computer. Click Next to continue or Cancel to exit the Selbap Waard.	Click Install to begin the installation. Click Back to installation settings. Click Cancel to exit the wizard	eview or change any of your	Please wait while the Setup Wizard installs Pulse Se Status: Registering modules	are.
	Back Next Cancel	Back	Ginstal Cancel		ladk Next
🕷 Pulse Secur 🕄 Pulse S	e Setup – – – × iecure Completed the Pulse Secure Setup Wizard Cick the Pnish button to exit the Setup Wizard.				
	Back Fresh Carcel				

- Step4: Run the Pulse Secure and click [Help]→[About]to confirm that the version. (Same steps shown in Step1(2))
- Step5: Before connecting SSL VPN, the following configurations might be requested.
 - 1. Click [] + [] button, enter "nthu.twaren.net" in the fields of []Name[] and []Server URL[].
 - 2. Click [connect].

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-	OneDrive	Pulse Secure -×	
	Outlook	Vildsebecure	
	Ρ	File Help	Add Connection X
	💡 Paint 3D	Connections + ×	Туре:
	People		Policy Secure (UAC) or Connect Secure (VPN)
	Photos		nthu.twaren.net
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	Nepan Pulse Secure		Connect Add Cancel
	R		
	👸 Realtek Audio Console		
8	s	© 2010-2019 by Pulse Secure, LLC Close	
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• Step6: For authentication, enter campus wireless LAN account and password.

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File Help		File Help
Connections + / ×	Viabebeeare	Connections + / X
Connecting Cancel	Connect to: nthu.twaren.net	> nthu.twaren.net Connected Oisconnect
	User Name:	
	X0000000X@wlan.nthu.edu.tw	
	Password:	
	••••••	
	Save settings	
	Connect Cancel	
© 2010-2019 by Pulse Secure, LLC Close		© 2010-2019 by Pulse Secure, LLC Close

• Step7: Verify the Pulse Secure is running successfully by checking the status of Pulse Secure process in the right bottom of the screen.



• Step8: View the connection information of SSL VPN.



• Step9: To run Pulse Secure again, follow the authentication steps shown in Step5 ~ Step6

