網路系統組 - https://net.nthu.edu.tw/netsys/

# **Reset your email password**

For a NTHU user (including students, faculty, and staff), you have the following two ways to reset your email password:

- 1. Via Academic Information Systems (AIS), you can reset it without using your old email password. (Recommendation)
- 2. By using your old email password, you can reset a new password.

## I. Via Academic Information Systems

### 1. Login AIS

- 1. Connect to https://www.ccxp.nthu.edu.tw/ccxp/INQUIRE/index.php?lang=english
- 2. Enter your AIS password.
  - Notices If you forgot your AIS password, please click "Forgot your password?" below "login" on the page of AIS system for help.

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日本日半大学 校大	各資記系統 Informatic Systems W//www.ccxf.nithu.edu.tw/ccxf/INQUIR NTHU Computer & Comp	n E/ nunication	Center   Division of A.I.S.	
Login 系统登入	Staff Student Factory Alumni Others Guest	» Syster	中文 m News	
Usemame:9900000		Date	Subject	
Password: Login Clear Forgot your password?	Please use "guest" as the account (no password required). When you have any operation question, please contact information desk.		Due to essential maintenance work, "Academic Information	
» Calendar July 20, 2011 S M T W T F S	>> <u>Information</u> <<	7/15	System * will be temporarily unavailable. Maintenance Time : 2011/8/7 (Saturday) 8:00 a.m. ~5:00 p.m.	
26       27       28       29       30       1       2         3       4       5       6       7       8       9			Undergraduate pre-alerts	

- 3. Select "Computer and Communication Center Services" first, and then "Division of Network Systems".
- 4. Click the URL **"Division of Network Systems"** on the right frame, and then your browser will be redirected to the service portal of **Division of Network Systems**

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● 校務資記 BARTAK KTIPS://WWW.ccxp.nd	Academic Academic Information Systems builded w/ccep/INQUIRE/	
NTHU   Comp	uter & Communication Center   Div	vision of A.I.S.
Information         Inquiry System for Staff         Changing Passwords         Changing Passwords         Employment Affairs Functions         Income Inquiry         Output         Going Abroad Report Submission         Going Abroad Report Submission         Image: Computer and Communication Center Services         Image: NTHU Campus Licensed Software         Division of Network Systems	<u>Division of Network</u> (	<u>Systems</u>

#### Failed to redirect to the service portal

- If the error message like "cannot get checksum or expired..." appears, it means that the URL is expired due to over the valid period of 2 minutes after its generation. Please click the "Division of Network Systems" on the left menu (or login AIS again) to generate another valid URL.
- If the error message like "**IP mismatch...**" appears, it means that your IP address connecting to the portal differs from that to the AIS. Please keep your IP address always the same while performing manipulation.

#### Succeed in redirecting to the service portal

• If like the below window shows, it means that you successfully connect to the service portal of Division of Network Systems (the URL is like https://ua.net.nthu.edu.tw/portal/...)

(i) 🔒   https://ua .net.nthu.edu.tw/po	rtal/portal.cgi?sid=a6ac487c0b	ca3a195cc5: C Q Searc	h	☆自	۵	+	Ĥ
etwork Systems Division	Welcome to N	etwork Systems	Division		07:1	9 🎼	Logo
<b>Online Services</b>	Student/Staff-ID	15000 (Autors 17)					
	Name	HERE .					
System functions	English Name	Name of States					
Home	From	101.111.01.01					
	Login Time	Real Rev 111 (1755) 2010					
Logout	Language	1					
	Condition	10					
Email services							
oz Mailbox Service							
Mailbox Access Log Query							
SMTP Log Query							
SMTP White List							
G Suite (Google Apps) for Education							
New Google Apps Account							

#### 2. Reset your email password

1. Select "Mailbox Service" according to which kind of mailbox you own, and then "Set the password for ..."



- 2. Check your account and data, and then enter your new password on the two fields of **"New Password"** and **"Confirm."** 
  - Too short or too weak passwords are not allowed!

Network Systems Division	🔎 🔳 Chang	e Password
Online Services	Step: 1 Set p	password 2 Check results
System functions	Student/Staff-ID :	
💏 Home	Name :	1000
Se Logout	Account :	nthu.edu.tw
	New Password :	Strong password
Email services	Confirm :	
X Mailbox Service	Status :	Set Password
剩 Mailbox Access Log Query	<ul> <li>Pay attention</li> </ul>	Cancel Apply to Phishing Scam Emails1 NEVER send you password to anyone, including system
🔹 SMTP Log Query	<ul> <li>Password stre</li> </ul>	s. ngth must be GOOD or STRONG before you will be able to submit.
SMTP White IP List		
G Suite (Google Apps) for Education		http://net.nthu.edu.ti

• The new password will work in about 10 minutes and a notification mail will be sent to you.

Network Systems Division Online Services	Change Password Step: 1 Set password 2 Check results	09:47 Logout
System functions	Password changed:nthu.edu.tw	
of Home	Send a notification mail. backup email: (	
Logout	Sent a mail to WTMMMMM .nthu.edu.tw	
Email services		
💥 📰 Mailbox Service		
🙊 Mailbox Access Log Query		
剩 SMTP Log Query		
🛫 SMTP White IP List		
G Suite (Google Apps) for Education		http://net.nthu.edu.tw/

## II. By using your old email password

### 1. Log on the portal with your mailbox password

- 1. Connect to https://ua.net.nthu.edu.tw/portal/login.cgi?lang=en\_US
- Enter your "Email account," "Password," and the "Verification code," and then click "Login."

Network Systems Division	Online service	s portal of Network Systems Divis	sion
Online Services	Language	🛛 English 🛛 Chinese	
Please report problems to	Email account	##708008 @ oz.nthu.edu.tw (oz)	
opr@net.nthu.edu.tw if necessary. Thanks!	Password	•••••	
WSC NHTHL 1.0	Verification code	127449 Audio 127449	
		Login Reset	
		https:	//net.nthu.edu.tw <u>/</u> ;

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- Check your account and data, and then enter your new password on the two fields of "New Password" and "Confirm."
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Network Systems Division	🔎 🔳 Chang	ge Password
<b>Online Services</b>	Step: 1 Set p	password 2 Check results
System functions	Student/Staff-ID :	
💏 Home	Name :	
Logout	Account :	nthu.edu.tw
	New Password :	Strong password
Email services	Confirm :	
💥 🛛 Mailbox Service	Status :	Set Password
剩 Mailbox Access Log Query	Pay attention	Cancel Apply to Phishing Scam Emails! NEVER send you password to anyone, including system
🙊 SMTP Log Query	<ul> <li>Password stre</li> </ul>	s. ngth must be GOOD or STRONG before you will be able to submit.
🙊 SMTP White IP List		
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Network Systems Division Online Services	Step: 1 Set password 2 Check results	09:47 ELogout
System functions	Password changed:nthu.edu.tw	
💏 Home	Send a notification mail. backup email: (,tw)	
Logout	Sent a mail to should be nthu.edu.tw as he goes not tw	
Email services		
💥 📰 Mailbox Service		
🙊 Mailbox Access Log Query		
🗙 SMTP Log Query		
SMTP White IP List		
G Suite (Google Apps) for Education		
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From: https://net.nthu.edu.tw/netsys/ - 網路系統組	
Permanent link: https://net.nthu.edu.tw/netsys/en:service:portal:set_password	×
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