

Reset your email password

For a NTHU user (including students, faculty, and staff), you have the following two ways to reset your email password:

1. **Via Academic Information Systems (AIS), you can reset it without using your old email password.** (Recommendation)
2. By using your old email password, you can reset a new password.

I. Via Academic Information Systems

1. Login AIS

1. Connect to <https://www.ccxp.nthu.edu.tw/ccxp/INQUIRE/index.php?lang=english>
2. Enter your AIS password.
 - **NOTICE If you forgot your AIS password, please click “Forgot your password?” below “login” on the page of AIS system for help.**

The screenshot shows the NTHU Academic Information Systems (AIS) login page. The URL in the address bar is <https://www.ccxp.nthu.edu.tw/ccxp/INQUIRE/>. The page has a blue header with the NTHU logo and the text 'Information Systems'. Below the header, there is a 'Login' form with fields for 'Username' (9900000) and 'Password' (redacted). A red box highlights the 'Password' field. Below the form is a red link 'Forgot your password?'. To the right of the login form is a navigation bar with tabs: Staff, Student, Factory, Alumni, Others (which is selected), and Guest. A note below the tabs says 'Please use "guest" as the account (no password required)'. Another note below that says 'When you have any operation question, please contact information desk.' To the right of the login area is a 'System News' section with a table. The table has columns for 'Date' and 'Subject'. One entry is visible: '7/15 Due to essential maintenance work, "Academic Information System" will be temporarily unavailable. Maintenance Time : 2011/8/7 (Saturday) 8:00 a.m. ~5:00 p.m.' Below the news table is a red box containing the text 'Undergraduate pre-alerts'.

3. Select “Computer and Communication Center Services” first, and then “Division of Network Systems”.
4. Click the URL “Division of Network Systems” on the right frame, and then your browser will be redirected to the service portal of **Division of Network Systems**



Failed to redirect to the service portal

- If the error message like “**cannot get checksum or expired...**” appears, it means that the URL is expired due to over the valid period of 2 minutes after its generation. Please **click the “Division of Network Systems” on the left menu** (or login AIS again) to generate another valid URL.
- If the error message like “**IP mismatch...**” appears, it means that your IP address connecting to the portal differs from that to the AIS. Please keep your IP address always the same while performing manipulation.

Succeed in redirecting to the service portal

- If like the below window shows, it means that you successfully connect to the service portal of Division of Network Systems (the URL is like [https://ua.net.nthu.edu.tw/portal/...](https://ua.net.nthu.edu.tw/portal/))

2. Reset your email password

1. Select “**Mailbox Service**” according to which kind of mailbox you own, and then “**Set the password for ...**”

2. Check your account and data, and then enter your new password on the two fields of “**New Password**” and “**Confirm.**”

- **Too short or too weak passwords are not allowed!**

09:11 Logout

Change Password

Step: 1 Set password 2 Check results

Student/Staff-ID :	nthu.edu.tw
Name :	nthu.edu.tw
Account :	nthu.edu.tw
New Password :	***** Strong password
Confirm :	*****
Status :	Set Password

Cancel Apply

* Pay attention to Phishing Scam Emails! NEVER send your password to anyone, including system administrators.
* Password strength must be GOOD or STRONG before you will be able to submit.

http://net.nthu.edu.tw/

- The new password will work in about 10 minutes and a notification mail will be sent to you.

09:47 Logout

Change Password

Step: 1 Set password 2 Check results

Password changed: nthu.edu.tw
Send a notification mail.
backup email: (nthu.edu.tw)
Sent a mail to nthu.edu.tw

http://net.nthu.edu.tw/

II. By using your old email password

1. Log on the portal with your mailbox password

1. Connect to https://ua.net.nthu.edu.tw/portal/login.cgi?lang=en_US
2. Enter your “Email account,” “Password,” and the “Verification code,” and then click “Login.”

Network Systems Division

Online Services

Please report problems to opr@net.nthu.edu.tw if necessary. Thanks!

W3C XHTML 1.0

Language English Chinese

Email account oz700008 @ oz.nthu.edu.tw (oz)

Password *****

Verification code 127449 [Audio](#) 127449

Login Reset

https://net.nthu.edu.tw/

2. Reset your email password

1. Select “**Mailbox Service**” according to which kind of mailbox you own, and then “**Set the password for ...**”

Network Systems Division

Online Services

System functions

Home Logout

Email services

Mailbox Service Set the password for @oz mailbox

Mailbox Access Log Query

SMTP Log Query

SMTP White IP List

G Suite (Google Apps) for Education

Mailbox Service Menu

09:53 Logout

@oz.nthu.edu.tw mailbox configurations information

How to set your email password?

Set the password for @oz mailbox

What is "the notification email address (Email-2)"?

Set the notification email address for @oz mailbox

What are the mail forward and vacation?

Roundcube Webmail for @oz

What is Webmail service?

<https://mail.nthu.edu.tw/>

How to query user log

Query user log

http://net.nthu.edu.tw/

2. Check your account and data, and then enter your new password on the two fields of “**New Password**” and “**Confirm.**”

- o **Too short or too weak passwords are not allowed!**

Network Systems Division
Online Services

System functions

- Home
- Logout

Email services

- Mailbox Service
- Mailbox Access Log Query
- SMTP Log Query
- SMTP White IP List

G Suite (Google Apps) for Education

Change Password

Step: 1 Set password 2 Check results

Student/Staff-ID :	nthu.edu.tw
Name :	nthu.edu.tw
Account :	nthu.edu.tw
New Password :	***** Strong password
Confirm :	*****
Status :	Set Password
<input type="button" value="Cancel"/> <input style="border: 2px solid red;" type="button" value="Apply"/>	

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G Suite (Google Apps) for Education

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Password changed: nthu.edu.tw
Send a notification mail.
backup email: (nthu.edu.tw)
Sent a mail to nthu.edu.tw

http://net.nthu.edu.tw/

From:

<https://net.nthu.edu.tw/netsys/> - 網路系統組

Permanent link:

https://net.nthu.edu.tw/netsys/en:service:portal:set_password

Last update: **2020/11/18 09:23**