

Date 2025/05/21

[Vulnerability Alert] Ivanti ITSM has a critical security vulnerability (CVE-2025-22462)

- Subject: [Vulnerability Alert] Ivanti ITSM has a critical security vulnerability (CVE-2025-22462)
- Description:
 - Forwarded by Taiwan Computer Network Crisis Handling and Coordination Center TWCERTCC-200-202505-00000014
 - ITSM is a reliable and powerful IT service management solution under Ivanti, which helps organizations improve service efficiency, ensure IT operations compliance and security. Recently, a critical security announcement was issued for Ivanti Neurons for ITSM (on-premises only). This vulnerability (CVE-2025-22462, CVSS: 9.8) allows unauthenticated remote attackers to gain system administrative access.
- Affected Platforms:
 - Versions 2023.4, 2024.2, 2024.3
- Recommended Actions:
 - Follow the solutions released on the official website to patch the vulnerability
- Reference:
 - <https://www.twcert.org.tw/tw/cp-169-10125-44994-1.html>

Network System Division
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