

張貼日期: 2024/08/14

[Important Notice] Accounts of Current Students and Faculty Exceeding 20GB in gapp Storage (Including Google Photos, Gmail, and Google Drive) Will Be Deleted Starting September 30, 2024.

Subject: Accounts of Current Students and Faculty Exceeding 20GB in gapp Storage (Including Google Photos, Gmail, and Google Drive) Will Be Deleted Starting September 30, 2024.

Notice:

1. Due to the adjustment in the storage policy of Google Workspace for Education (formerly G Suite for Education), as [announced](#) on November 3, 2023, current students and faculty must reduce their gapp account storage usage (including Google Photos, Gmail, and Google Drive) to below 20GB by May 30, 2024. After this deadline, an additional one-month grace period and account suspension measures were provided as detailed in the May 30 [announcement](#). However, **if the storage usage is not reduced below 20GB by September 30, 2024, accounts exceeding the limit will be deleted** to free up space and prevent the school from exceeding its overall storage quota, which could impact normal usage for all students and faculty. Please back up and delete old data promptly.
2. Currently, accounts are in the suspension phase. The process to request account reactivation is as follows:
 - Requests for account reinstatement will be processed in batches every Tuesday at 10 AM. If the account space reduction is not completed by the end of the month following the reinstatement, **the account will be suspended again at the beginning of the next month**. (If the reinstatement request is made during the last week of the month, the suspension due to overuse will be deferred to the end of the following month.)
 - The link to request account reinstatement is <https://forms.gle/dACLvAouZhYsaezn6>
3. For any inquiries, please contact us at extension 31000.

計算機與通訊中心
網路系統組 敬啟

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