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About "failed resend" in the anti-spam notification screen

Subject: About the failure of executing certain functions (resend, whitelist, etc.) in the anti-spam notification screen: we suggest that the user log in to the mail reporter and operate from the web interface to circumvent the problem.

Description:

- Users have reported not being able to receive an email that was resent. After investigating and confirming the case was not caused by a full inbox, the vendor confirmed that the emails in question contained special formats that caused the functions (not spam, resend, whitelist + resend) to fail anti-spam notification.
- 2. Before the system has been fixed, please log in to the mail reporter to perform functions such as resend and whitelisting without the problem mentioned above. We apologize for the inconvenience.

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