Query user log

- User log inquiry service is available for the staff (@mx), students (@oz,@m98-@m106, etc.), and departments (@my) email systems under our management as of 2017/04/21, so that users can understand the usage of their e-mail account.
- Four types of records are currently available for inquiry, including account management records (such as: change password), failed login records, successful login records, and SMTP sending mail records.
- Users who suspect any abnormal situations with their account may use this service to observe if there are any successful login records from unknown IP addresses to determine if their password was stolen. If your password was stolen, please change your password immediately.
- NOTICE Note: Inquiry results may be incorrect due to defective data or program. If you have any questions, please contact us at opr (1) net.nthu.edu.tw. Thank you!
- Please see the following section for inquiry procedures:

1. Login from Academic Information System

- 1. Connect to https://www.ccxp.nthu.edu.tw/ccxp/INQUIRE/index.php?lang=english
- 2. Enter your AIS password.
 - Notice If you forgot your AIS password, please click "Forgot your password?" below "login" on the page of AIS system for help.

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日本日年大学 校子	各資記系统 Information Systems ://www.ccxp.nihu.edu.tw/ccxp/INQUIR NTHU Computer & Com	on E/ munication	Center Division of A.I.S.		
ojin 臬税蓥八	Staff Student Factory Alumni Others Guest	» Syster	中文 m News		
Usemame: 9900000 Password: •••••	Please use "guest" as the account (no	Date	Subject		
Login Clear Forgot your password?	password required). When you have any operation question, please contact information desk.		Due to essential maintenance work, "Academic Information System" will be temporarily		
Calendar July 20, 2011 M T W T F S	>> <u>Information</u> <<	7/15	unavailable. Maintenance Time : 2011/8/7 (Saturday) 8:00 a.n ~5:00 p.m.		
6 27 28 29 30 1 2 3 4 5 6 7 8 9			Undergraduate pre-alerts		

- 3. Select "Computer and Communication Center Services" first, and then "Division of Network Systems".
- 4. Click the URL **"Division of Network Systems"** on the right frame, and then your browser will be redirected to the service portal of **Division of Network Systems**

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NTHU Comp	uter & Communication Center Div	ision of A.I.S.
Information Inquiry System for Staff Changing Passwords Changing Passwords Employment Affairs Functions Income Inquiry Outcher Payment Inquiry Going Abroad Report Submission Computer and Communication Center Services IntHU Campus Licensed Software Division of Network Systems	<u>Division of Network S</u>	<u>ystems</u>

Failed to redirect to the service portal

- If the error message like "cannot get checksum or expired..." appears, it means that the URL is expired due to over the valid period of 2 minutes after its generation. Please click the "Division of Network Systems" on the left menu (or login AIS again) to generate another valid URL.
- If the error message like "**IP mismatch...**" appears, it means that your IP address connecting to the portal differs from that to the AIS. Please keep your IP address always the same while performing manipulation.

Succeed in redirecting to the service portal

• If like the below window shows, it means that you successfully connect to the service portal of Division of Network Systems (the URL is like https://ua.net.nthu.edu.tw/portal/...)

O Portal of Network Sys SMTP W O I https://ua .net.nthu.edu.tw/por	HITE LIST x O	ca3a195cc5: C Q Searc	h	☆自		+	ŧ	=
Network Systems Division	Welcome to N		07:1	9 👔	Log	out A		
Online Services	Student/Staff-ID	1500 (sules 17)						
	Name	HERE .						
System functions	English Name	Terring there						
👩 Home	From	101/101/03						
	Login Time	Rollin-111-5155 (0.0)						
Logout	Language	1						
	Condition							
oz Mailbox Service Mailbox Access Log Query SMTP Log Query SMTP White List								
G Suite (Google Apps) for Education				http:/	/net.i	nthu.	edu.t	tw/

2. Select account record

1. Select "Mailbox Service" according to which kind of mailbox you own, and then "Query user log"



2. Select "Log type"

oz Query Step: 1 Choos	user log <i>e log type 2 Check</i> haps have errors due to th	the content
Please notify us if neo	essary. Thank you!	
Student/Staff-ID:	1000 HMB	
ACCOUNT:	nthu.edu.tw	
Log type:	Account management +	
Log date:	2020/03/10 (Tue) :	
Cance	Apply	
How to query	user log?	

Account management records

- Account management records include information on account creation and password change.
- 1. In "Log type," select "Account management" and click on "Apply."
- 2. Account management logs appear in chronological order, such as: the time and IP address during account creation and password change.

Network Systems Division Online Services	oz Que Step: 1 Ch	ery user log	2 Check the	09:12 PLogout	
System functions	Note: The results	s perhaps have error	s due to the def	ects of programs or data.	
👩 Home	Please notify us i Student/Staff-ID	f necessary. Thank y):	iou!		
Logout	Name:	Autor			
	ACCOUNT:	10000010-004	17730000002.00%.00%.htt		
Email services	Log type:	Account manager	nent		
😽 oz Mailbox Service	Log date:	No limit Cancel Apply			
🙊 Mailbox Access Log Query	Account:	.nthu.edu.tw			
剩 SMTP Log Query	Time	Event	IP addr.	Note	
🗙 SMTP White IP List	2020/02/12 14:15:04 Wed	Change password	140.114	ND	
	2020/01/22 10:42:56 Wed	Set notification email address	140.114	.nthu.edu.tw	
G Suite (Google Apps) for Education	2020/01/22 10:42:10 Wed	Inform notification email address	140.114.	.nthu.edu.tw	
New Google Apps Account	2020/01/22 10:41:46 Wed	Delete notification email address	140.114.	.nthu.edu.tw http://net.nthu.edu.tw/	

Failed login records

- NOTICE Only records within the past 30 days may be accessed.
- 1. In "Log type," select "Failed login," "Log date," and then click on "Apply."
- 2. Logs of failed logins that day will appear, including the time, connection service, source IP address, and country.

3. "Previous day" or "Next day" can be used to change the log date. Step: 1 Choose log type 2 Check the content Note: The results perhaps have errors due to the defects of programs or data. Please notify us if necessary. Thank you! Student/Staff-ID: 1000 Name: Rich ACCOUNT: .nthu.edu.tw Log type: Failed login Log date: 2020/03/10 (Tue) 🗧 Cancel Apply Account: Account: Account: Account Log type: Failed login Date: [Previous day | 2020/03/10 (Tue) Note: Today's results are not that real-time.] IP addr Time Service Country Note 2020-03-10 10:00:33 140.114.62.141 Taiwan nthu.edu.tw.(fqdn) 1000 How to query user log?

Successful login records

- NOTICE Only records within the past 30 days may be accessed.
- 1. In "Log type," select "Successful login," "Log date," and then click on "Apply."
- Logs of successful logins that day will appear, including the time, connection service, source IP address, and country.
- 3. "Previous day" or "Next day" can be used to change the log date.

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Step: 1 Choose log type 2 Check the content
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 Note: The results perhaps have errors due to the defects of programs or data. Please notify us if necessary. Thank you!

 Student/Staff-ID:

 Name:

 ACCOUNT:

 Log type:

 Successful login

 Log date:
 2020/03/10 (Tue) :

Account: nthu.edu.tw Log type: Successful login

imap

pop3

Date: [Previous da	y [2020	/03/10 (Tue) <mark>No</mark>	te: Today's	results are not that real-time.
Time	Service	IP addr	Country	Note
2020-03-10 10:07:37	imap	140.114.	Taiwan	hu.edu.tw.(fqdn)
2020-03-10 10:02:21	DOD3	140,114,	Taiwan	.edu.tw.(fadn)

Taiwan

Taiwan

hu.edu.tw.(fqdn)

.edu.tw.(fqdn)

140.114.

140.114.

2020-03-10 09:57:37

2020-03-10 09:55:50

07:05 🙀 Logout 🐒

SMTP mail log

- NOTICE Only records within the past 30 days may be accessed.
- SMTP mail log only includes those mails sent via our SMTP servers smtp.net.nthu.edu.tw or smtpauth.net.nthu.edu.tw.
- 1. In "Log type," select "SMTP mail log", select "Log date," and the click on "Apply."
- 2. SMTP mail logs that day will appear, including time, source IP address, sender, relay server, status, recipient, and response.
- 3. "Previous day" or "Next day" can be used to change the log date. Step: 1 Choose log type 2 Check the content

lote: The re ecessary. T	sults perhaps hank you!	have errors due to the defects of j	programs o	r data. Pleas	e notify us	if	
Student/Sta	aff-ID:	40					
Name:	80						
ACCOUNT:	- 14	.nthu.edu.tw					
Log type:	SMT	P mail log					
Log date:	200	20/03/09 (Mon)					
	Cancel Ar	n ly					
og type: SN ate: [Prev Time	(TP mail log rious day 2(IP addr	20/03/09 (Mon) Next day] Sender	Relay	QID	Status	Recipient	Response
2020/03/09 16:18:16	[140.114.00]	du.tw @cc.nthu.edu.tw	cp2	428813207	sent	nthu.edu.tw	140.114 25 queued 340
2020/03/09 16:18:16	[140.114.	du.tw 3cc.nthu.edu.tw	cp2	428813207	sent	hu.edu.tw	140.11- 25 queued 340
2020/03/09 08:50:33	[140.114.000]	du.tw @cc.nthu.edu.tw	cp3	635530306	sent	nthu.edu.tw	140.114 25 queued 325
2020/03/09 08:50:33	[140.114.== [19]	du.tw @cc.nthu.edu.tw	cp3	635530306	sent	in the edu.tw	140.11- 25 queued 32F
2020/03/09 08:50:34	[140.114.00.00]	du.tw 3cc.nthu.edu.tw	cp3	635530306	sent	http:/	140 11

From: https://net.nthu.edu.tw/netsys/ - 網路系統組

Permanent link: https://net.nthu.edu.tw/netsys/en:help:portal:query-log

Last update: 2020/11/18 09:24

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