

# Error code "nc.windows.setup.24324" code appears when installing Juniper Network Connect

If your installation of Juniper Network Connect was unsuccessful and error code [nc.windows.setup.24324] appears, follow the steps below to manually download the installer and reinstall it.[manually download](#)

1. Go to [Control Panel], [Add or Remove Programs] and remove [Juniper Network Connect].
2. Go to [My PC][Content][Hardware][Device Management] and [Show Hidden Device] in [View].Remove [Juniper Network Connect Virtual Adapter].
3. If un-installation is not successful, go to "Safe Mode" and try again.
4. Manually download Juniper Network Connect and reinstall.

From:

<https://net.nthu.edu.tw/netsys/> - 網路系統組

Permanent link:

[https://net.nthu.edu.tw/netsys/en:faq:nc\\_windows\\_setup\\_24324](https://net.nthu.edu.tw/netsys/en:faq:nc_windows_setup_24324)

Last update: **2019/01/29 09:50**

