

# Error code "nc.windows.setup.24324" code appears when installing Juniper Network Connect

If your installation of Juniper Network Connect was unsuccessful and error code "nc.windows.setup.24324" appears, follow the steps below to manually download the installer and reinstall it. [manual download](#)

1. Go to "Control Panel", "Add or Remove Programs" and remove "Juniper Network Connect".
2. Go to "My PC" > "Content" > "Hardware" > "Device Management" and "Show Hidden Device" in "View". Remove "Juniper Network Connect Virtual Adapter".
3. If un-installation is not successful, go to "Safe Mode" and try again.
4. Manually download Juniper Network Connect and reinstall.

From:

<https://net.nthu.edu.tw/netsys/> - 網路系統組

Permanent link:

[https://net.nthu.edu.tw/netsys/en:faq:nc\\_windows\\_setup\\_24324](https://net.nthu.edu.tw/netsys/en:faq:nc_windows_setup_24324)



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