How do I manage the customized blacklist and whitelist in the anti-Spam System?

The anti-spam system provided by the Center allows users to use notification mail or the mail reporter to set customized blacklists and whitelists. Email from whitelisted senders are always considered valid, while email from blacklisted senders are marked as spam. (Since the Center's SMTP server is whitelisted by default, adding this server on your customized blacklist has no effect). Users can add important contacts to the whitelist to avoid emails from said contacts being sent to the spam folder. Whitelisting can be done in the following way:

I. By notification email

• Notice [Bug Report 2011/03/11] If the **email address is longer than 55 characters**, an error will occur when configuring the blacklist or whitelist, since the address will be cut off at 55 characters. This problem has been reported to the vendor. Please use the 2, web management interface to manage your black and white lists until the bug is fixed. Thank you!

Configuring the whitelist

To configure the whitelist from the daily anti-spam notification email (as seen below), follow the steps below to select the specific emails and tell the system you wish to accept all emails coming from these senders without filtering.

🖄 I 🔣 🗙 🖗	= Quarantine-Spam Notification 2019-04-19 00:	10		-	o x
服器 影 件					~ (
Quarantine Mail Reporter	Spam Notification 2019-04-19 00:10 [antispam@net.nthu.edu.tw] 新聞連續人			2019/4	/19 上中 12:10
		Quarantined-Spam Notification (Period: 2019-04-18 00:10 ~ 2019-04-19 00:10)			
l. No	Sender	Schiert	Time	Size	Reason
V 1 8	「線電子眼 <epaper@gotop.com.tw></epaper@gotop.com.tw>	【歌迷参加】Surface继奏款室,打妓學習種界-智慧教室研封會	2019-04-18 15:45:09	7.2 KB	SPF
Kotiptan Terend White+Resend Help: 2. • (Not spam) • (Resend): P • (White+Res	Cancel	i and help the system to learn.			
	send): Add sender into white list, mails from the	ese senders work de quarantinet.			
Click here: Lo	gin Reporter				

- 1. Select emails from senders you wish to add to the whitelist.
- 2. Select "White+Resend."
- 3. Press "Submit" If successful, the following will be displayed.

Last update: 2020/11/18 09:27 en:faq:mail_white_black_address https://net.nthu.edu.tw/netsys/en:faq:mail_white_black_address

en:faq:mail_white_black_address https://net.nthu.edu.tw/netsys/en:faq:mail_white_black_address

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• Notice To confirm a successful addition to the list, you can check directly in the 2, web management interface to see if the sender has been successfully added to the black or white list.

II. From the web management interface

Enter the settings screen

1. Log in to Mail Reporter[]

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- 2. Click "Mail Account" at the bottom left.
- 3. Click "Edit Black/White List" at the top.

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Mail Reporter NTHU 000	Edit Black/White list		
 April 2018 * 5 	Related groups	In the left group tree, black-funt indicators receiver at underline indicators administrators of	
0 m T W T F 0 31 1 2 3 4 6 6	L. cc. etha. edu. tw		
7 8 9 10 11 12 13 14 15 16 17 18 19 28 21 22 23 24 25 36 27 28 29 11 2 3 4 5 36 27 28 29 30 1 2 3 4 5 6 7 0 9 90 11		Account schember.nthu.eb.lov ANUTLacheme PCP3 Disafers same fronten Disafers form Disafers form Disafers form Confirms Disafers Disafers	
G Harre G Marke Inkor (Hourd) Inkor (Hourd) Set (Jordound) Advaced To Mal Account			nfirm-IALID arandise-DRAR arandise-VIRUS pass anti-open reys as spam
		et Ensek stalamase professionale de la	
		OK	

Black and white list format

In the black and white lists, there are two types of sender format you can enter:

- 1. []xx@xx[]] Complete match of the sender's email address.
- 2. [@xxxx]] Match the sender's domain only.
- For details, please see Mail Reporter End-User Guide v3.9.5 Note: 2016/3/11 there is an error on page 19 of the document. Personal users may not use the following 3 conditions:

 \[\text{xxx}@\[\]] Match sender name only.

- [xxxxxx]] Partial match of the sender's email address.
- IP address: IP address match.

Configuring the white list

- 1. Enter the email address to be added to the white address list (e.g., "White2@domain.com.tw")
- 2. Click "Add" and the email address will appear in the white address list.
- 3. Confirm by clicking "OK".

	Edit black, whi	te list:
Black address list		White address list
godislove580@yahoo.com.tw k1gtbt2@hotmail.com		epaper@gotop.com.tw
	>> <<	
Email address		Email address 2.
Add Remove C	lear 1.	White2@domain.com× Add Remove Clear
Export black list Download		Export white list a Download
Import black list Browse		Import white list Browse
Merge current black list with imported file	3.	Merge current white list with imported file
	ОК	

Configuring the Blacklist

- 1. Enter the email address to be added to the black address list (e.g., "Black2@domain.com.tw")
- 2. Click "Add" and the email address will appear in the black address list.
- 3. Confirm by clicking "OK".

E	dit black, whi	te list:
Black address list		White address list
godislove580@yahoo.com.tw k1gtbt2@hotmail.com		epaper@gotop.com.tw
	>> <<	
Email address 2.	ar	Email address
Export black list Download Import black list Browse		Export white list a <u>Download</u> Import white list a <u>Download</u>
Merge current black list with imported file	3.	Merge current white list with imported file

Importing a Blacklist

Step 1

1. Edit the blacklist file as shown below.

🥘 black list - Notepad		_		×
File Edit Format View Help				
black00@domain.com black01@domain.com black02@domain.com black03@domain.com black04@domain.com black05@domain.com black06@domain.com				
				~
<				2
	Windows	Ln 7, Co	ol 8 100%	

1. 1. Enter the configuration screen and click "Browse".

	Edit black, whit	e list:	
Black address list		White address list	
godislove580@yahoo.com.tw k1gtbt2@hotmail.com		epaper@gotop.com.tw	
	>> <<		
Email addrage		Email addrage	
lack2@domain.com.tw Add Remove	Clear	White2@domain.com.tv Add Remove Clear]
Export black list Download	_	Export white list a Download	
Import black list Browse		Import white list a Browse	
Merge current black list with imported file		Merge current white list with imported file	
	OK		

- 1. Select the directory where the file is located (e.g., C:\Users\yschen\Desktop\black list.txt)
- 2. Select the file to be imported (e.g., "black list.txt")
- 3. Click Open.

T. 🔚	⇒ This F	PC > Desktop		~ [™]	Search Deskt	op	۶
rganize 🔻 🛛 Ne	ew folder						(
Quick access Desktop Downloads Documents OneDrive This PC Network	* * *	Name	Date modified 4/30/2019 9:45 AM 4/19/2019 9:15 AM	Type Text Document E-mail Message	Size 1 KB 10 KB		
	File nam	ne: black list		~	All Files (*.*)		

1. Confirm by clicking "OK".

E	dit black, whit	te list:
Black address list		White address list
godislove580@yahoo.com.tw k1gtbt2@hotmail.com		epaper@gotop.com.tw
	>> <<	
Email address		Email address
ilack2@domain.com.tw Add Remove Cl	ear	White2@domain.com.t. Add Remove Clea
Export black list Download		Export white list Download
Import black list DC:\Users\ysche Browse		Import white list D Browse
Merge current black list with imported file		Merge current white list with imported file
		-
	OK	

Step 5

1. When you have completed the import, you should see the following.



Exporting a white address list

Step 1

1. Go into the configuration screen, click "**Download...**," which is located next to "Save as".

Black address list	 White address list
	whiteotopdomain.com
	white\Collidomain.com
	whiteOrdpoorman_com whiteOrdpoorman_com
	whiteOSiljidomain.com
	22
	101
Emai attirres	Ernal address
Add Renove Clear	Jold Renaue Clear
Export black list . Download	Export while list an Experiment.
Import Mark Int a Remove	Import able Int . Broom-
iterat correct black lat with important bla	Names surrent while list with imageneed file
	Contraction and an end of the second second
	OK
	law
	Seco
whitelist test (130 leytes) from meant at ha relation?	Open Save - Save and open

- 1. Select the path where you want to save the file (e.g., C:\Users\yschen\Desktop\white list2.txt)
- 2. Enter the desired file name (e.g., "white list2.txt")
- 3. Click "Save"



Step 3

1. The figure below shows the exported whitelist.



Configuring black or white lists from epecific emails

- 1. Log in to Mail Reporter.
- 2. Click "Mail box" on the bottom left.
- Find the email you want to add, click "Add to Personal BlackList" or "Add to Personal WhiteList" to add to the black or white list, respectively, then use the method above to see whether the addition was successful.



From: https://net.nthu.edu.tw/netsys/ - 網路系統組

Permanent link: https://net.nthu.edu.tw/netsys/en:faq:mail_white_black_address

Last update: 2020/11/18 09:27

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