

Can I Recover Deleted Mail?

In principle, mails that were received by an email address hosted by the Center can be recovered through the mail reporter within **1 year** of reception. Mails cannot be recovered if they arrived earlier than that time. The recovery method involves logging into the mail reporter and selecting “Resend”; Please refer to the following for details:

Log in to Mail Reporter

There are two ways to log into [Mail Reporter](#) :

Method 1 : From the webpage

- **You must use your actual account username and password to log in. A mail alias cannot be used to log in from the webpage. Please use the notification mail to log in.**

Step 1

- Open Mail Reporter at <https://mr.net.nthu.edu.tw/>.

Step 2

1. Account : Please enter your complete email address. (e.g., username@xx.nthu.edu.tw)
2. Password : Please enter your email password.
3. Select “English”.
4. Click “Login”.

國立清華大學 計算機與通訊中心

郵件記錄器

登入帳號請填寫完整的Email

NTHU CCC

Mail Reporter

Please enter your email address in the Account field.

- Account: xxx@mx.nthu.edu.tw
- Password:
- English
- Login

Authorized use only. Legal action may be taken against violators.
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Method 2: From the notification mail

- Click the “Here” link at the bottom of the notification mail. (**No login information required, but the link is valid for only 3 days.**)

隔離「垃圾信」通知
(計算期間: 2009-05-25 00:04 ~ 2009-05-26 00:04)

編號	寄件人	主旨	收信時間	信件大小	隔離原因
1					

不是垃圾信 執行 取消

按鈕說明:

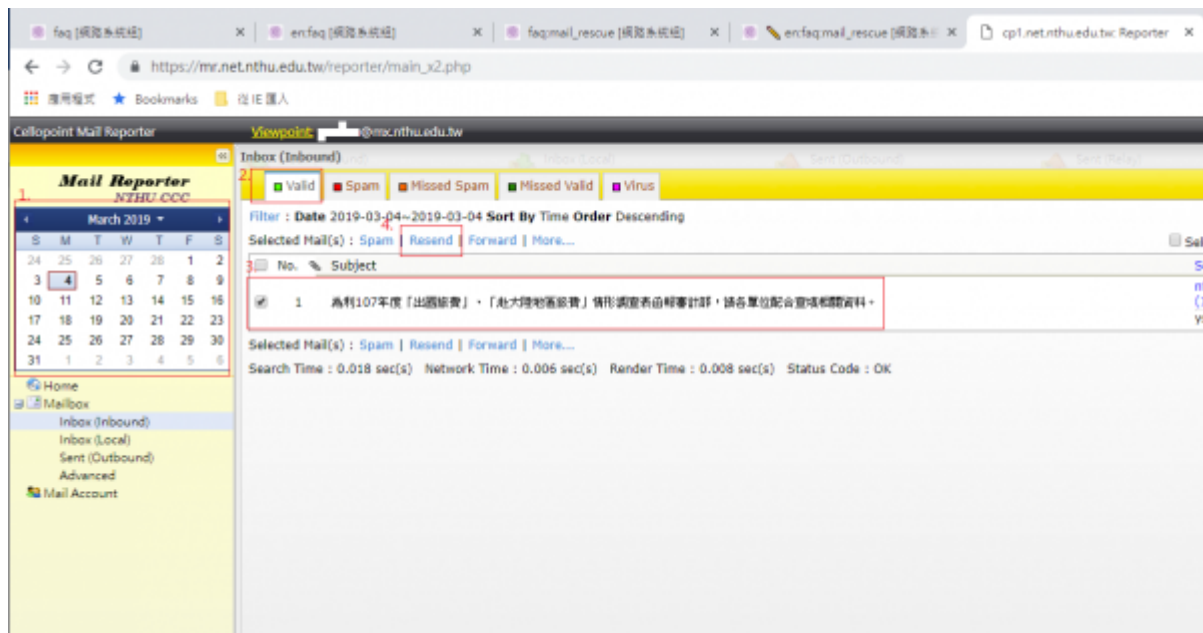
- 「不是垃圾信」: 請先勾選特定信件, 告訴系統這些信件不是垃圾信, 協助系統學習。
- 「重送」: 請先勾選欲讀取之信件, 系統將把這些信件送到您的主機信箱, 可讀收讀取。
- 「白名單+重送」: 請先勾選特定信件, 告訴系統將個人願意接受這些信件「寄件者」所寄來的任何信, 以後毋需隔離。

1. 按這裡: 登入管理系統查詢最近被隔離的垃圾信或編輯您的白名單。

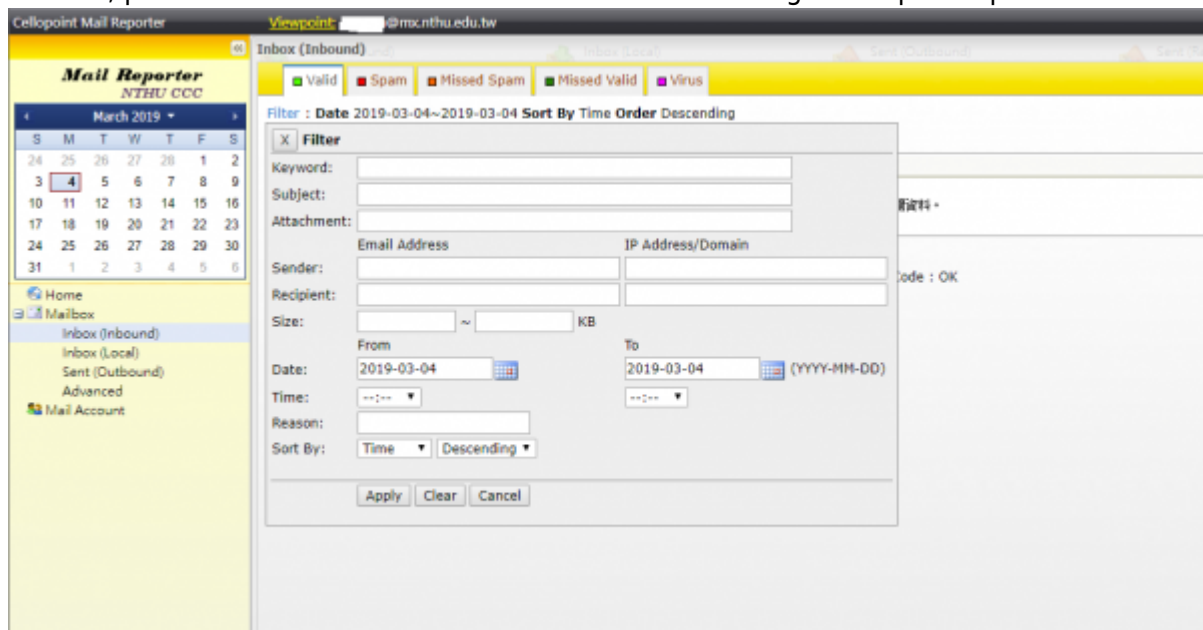
Mail Reporter
NTHU CCC

Resend Original

- Select the date of receipt.
- Select the email category (e.g., Valid, Spam).
- Select the email to be resent.
- Click “Resend” to send the email to the user's inbox.



- If information such as date received and subject are unknown, you can select the category first (e.g., Valid, Spam) then set a search filter to find the mail; If the search filter is no longer needed, please click "Clear" on the below to avoid affecting subsequent operations.



From:
<https://net.nthu.edu.tw/netsys/> - 網路系統組

Permanent link:
https://net.nthu.edu.tw/netsys/en:faq:mail_rescue

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