

# Why Aren't All University IPs and Senders on the System White-listed?

The reason why NTHU's IP address 140.114 or domain nthu.edu.tw is not white-listed is due to **occasional issues with spam bots. Most spammers will fake messages sent by NTHU.** This will expose all of our e-mail users to spam. Therefore, it is not suitable to white-list the all the university's IP addresses; only properly managed server IPs are added.

We advise users to decide on [customized black and white lists](#) (email or IP) that suit their needs, or [report missed spam or normal mail that was blocked to the vendor](#), and new filters rules will be updated after analysis is complete to increase the accuracy of spam blocking.

From:

<https://net.nthu.edu.tw/netsys/> - 網路系統組

Permanent link:

[https://net.nthu.edu.tw/netsys/en:faq:mail\\_report:white\\_list\\_policy](https://net.nthu.edu.tw/netsys/en:faq:mail_report:white_list_policy)

Last update: **2020/04/17 10:17**

