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- Planning, implementation, maintenance and management of the campus telephone system
- Planning and construction of VOIP
- Maintenance and fault repair of all outside lines and extensions in the campus

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- Extension management, call grade management, voicemail and relevant consulting services
- Campus telephone system consulting services
- Operator duty of campus switch system and query of extension numbers
- Management, implementation and maintenance of campus telephone billing system
- Payment, debit and debit processing punch of phone calls in cooperation with Mega Bank
- Management of the telecom equipment
- Coordination and Process for discount offers of fixed-line telecom companies
- Publishing the address book of NTHU faculty members and staffs
- Processing service overhead for the operation of campus public telephones
- Process of other relevant documents and paperwork

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